

[40101/02201]

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**RECEIVED
CENTRAL FAX CENTER****FEB 27 2004**

Inventor(s) : Calvin WHITE
Serial No. : 09/888,955
Filing Date : June 25, 2001
For : SYSTEM AND METHOD FOR DETERMINING THE ROOT
CAUSE OF A FAILURE
Group Art Unit: : 2122
Examiner : Chuck O. Kendall

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT

SIR:

In response to the Office Action dated November 5, 2003, Applicants hereby submit the following amendments and remarks.

02/05/2004 TUESDAY 00000003 501492 09888955

01 30:12:51 110.00 BR